ABSTRACT OF THE DISCLOSURE

There is provided a monitoring apparatus which makes it possible to efficiently update modules on which the monitoring apparatus operates by remote control from a management apparatus. The monitoring apparatus carries out communication with the management apparatus by e-mail. When the monitoring apparatus receives other modules for updating the modules in the monitoring apparatus from the management apparatus by e-mail, the monitoring apparatus automatically updates the modules to the other modules. The monitoring apparatus collects version information on the modules when receiving a version information acquisition request from the management apparatus by e-mail. The monitoring apparatus sends the collected version information to the management apparatus by return mail.